SERVICEPILOT APM MONITORING
FULL-STACK IT PERFORMANCE MONITORING

AVAILABILITY, PERFORMANCE
& EVENT MANAGEMENT

servicepilot

A FULL-STACK APM MONITORING SOFTWARE SOLUTION

ServicePilot is a complete monitoring solution for simple and complex application availability and performance. It collects key metrics and provides, through a user-friendly interface, all the essential features for incident management, availability surveillance, performance analysis, capacity management and SLA control for all your applications.

TAILORED TO MEET THE NEEDS OF EACH IS TEAM

HELP DESK

Real Time Monitoring

Alerts, Automatic Actions

Maps, Impact Matrix

Service Views, and
Business containers

Event Logs

TECHNICAL EXPERTS

Morning checks

Per technology customizable
dashboards

Top Analysis

Capacity and
Tendency Planning

MANAGEMENT

IT Service Maps and
Weather Maps

Automatic PDF Reporting

Service Level Management

TO UNIFY ALL YOUR TECHNOLOGICAL SILOES

Application Presentation & User Clients

Application Layer & Transactions

Application Data Layer

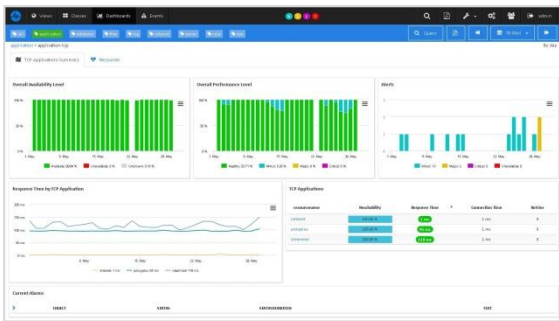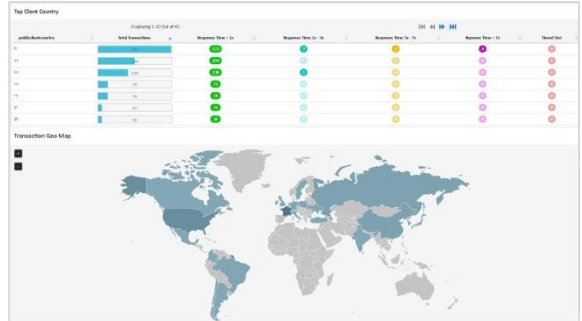### Application Infrastructure Layer

Application Network Layer

ONE SOLUTION WITH MULTIPLE APM FEATURES

WEB APPLICATION MONITORING
Monitoring of key performance indicators for web applications such as response time from different test locations. Measure your websites constantly to check their availability with test scenarios
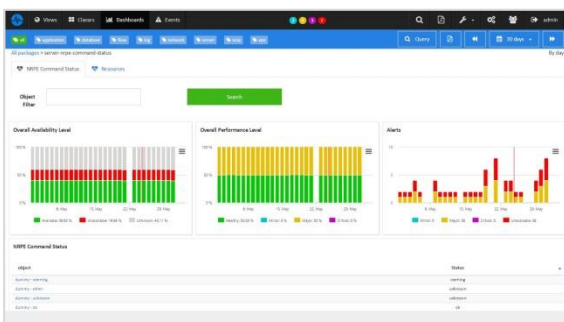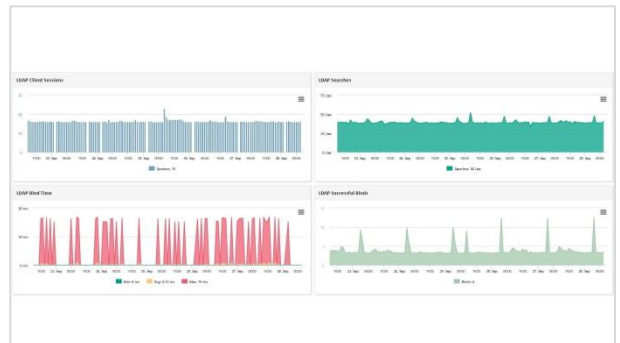

TCP APPLICATION MONITORING
Presentation of availability, performance levels, alerts in progress for TCP applications in synthetic dashboards. Graphs enable rapid understanding of application response times.

MONITORING OF MS EXCHANGE, LDAP...
Detailed monitoring of DNS, DHCP, Microsoft Active Directory services by analyzing Microsoft Exchange service response times for incoming and outgoing mail, queues and more.
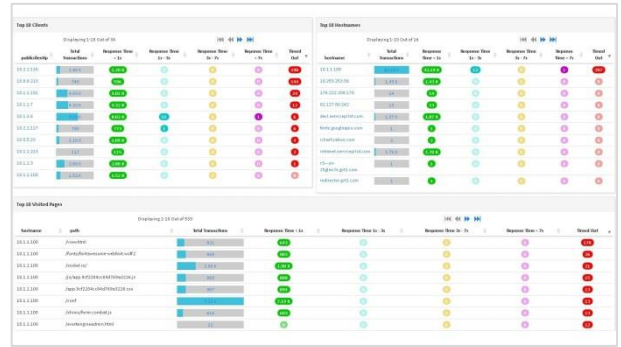

SCRIPTS INTEGRATION
API that can be powered upon receiving Syslogs to automatically create from existing scripts a resource with different performance indicators within an application chain in your maps, generate alerts and integrate in built-in contextual dashboards.

WEB HTTP TRANSACTIONS AND FLOWS

Analysis of each transaction to identify problems and prioritize patches that will ensure high availability and application performance. Synthetic dashboards provide a global view of the use of your Web applications.
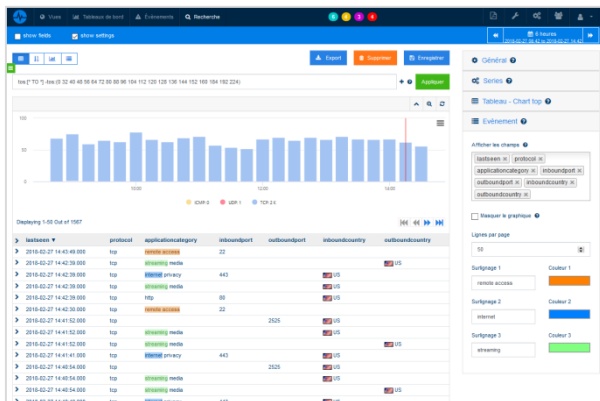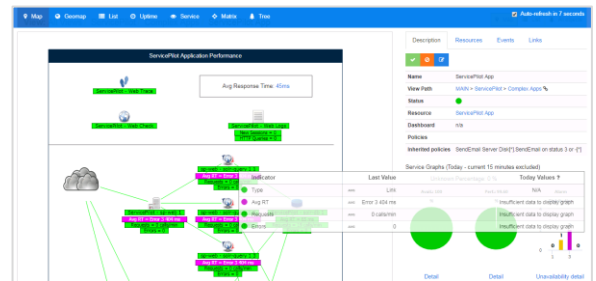
.NET & JAVA APPLICATION TRACES

Without touching application code, get total visibility on the performance and service provided to users. Error rates, latencies in response times, details of SQL, Web queries, or in-depth analysis of transactions help to understand end-to-end application problems.

DISTRIBUTED APPLICATION TRACES

Application code instrumentation for collecting and searching data to locate performance problems, even in the case of large distributed and micro services based distributed application architectures.

APM ANALYSIS WITH NETFLOW NETWORK

In order to help identify the real problems impacting IT production NetFlow analysis can easily understand the behavior of your applications on the network.

THE BENEFITS OF UNIFIED APM MONITORING

APPLICATION PERFORMANCE
To ensure that application performance meets the needs of employees and customers

BUSINESS PERFORMANCE MONITORING
To create a unified view of your business, IT and application KPIs from a single platform.

END USER MONITORING
To create superior digital experiences in your websites or mobile applications.

INFRASTRUCTURE VISIBILITY
Get visibility into the impact of infrastructure on your application performance

7 REASONS TO CHOOSE SERVICEPILOT FOR FULL-STACK IT MONITORING

EASE OF DEPLOYMENT — Provisioning files, drawing tool, built-in packages for 150 technologies, universal agent collection, automatic discovery of resources

ADMINISTRATION SIMPLICITY — Windows installation, updates in minutes, no dependencies to manage

COLLECTOR DIVERSITY — SNMP, Traps, AXL, CDR VoIP, RTCP, RTCP-XR, FTP, Netflow, Logs, Syslogs, SQL, SMI, Telnet SSH, scripts,...

TRANSACTION ANALYSIS — Collecting user response times for JAVA,. NET, or HTTP application users

MONITORING INTERFACES — Unified mapping of all IT elements, end-to-end business views, IT service weather forecast...

ADVANCED PDF REPORTING — Preconfigured reports for each technology
Capacity planning, trend analysis

NOSQL DATABASE — Storage of data in a NoSQL database, wizards to simplify the creation of widgets, dashboards or ad-hoc searches...

WEBSITE	PHONE	EMAIL
https://www.servicepilot.com	+33 2 40 60 13 30	info@servicepilot.com